



December 7, 2020

Mr. Ahmad Jawad Intellimedia LP 9650 20 Avenue NW Edmonton, AB T6N 1G1

## Re: Intellimedia's Software Development and Support Services

Dear Ahmad,

As the first part of our current school year comes to a close, I want to thank you and your staff for the ongoing support our school division has received from Intellimedia, and from yourself personally, over the years. Our staff and students have benefitted a great deal from the partnership that we have formed over the last several years.

I always appreciate the focus and commitment Intellimedia has shown supporting the specific needs of our division. Your willingness to try new things and make small adjustments to functionality during our development and implementation of your software products is appreciated and helps us to attain our objectives for the use of your products.

Our ongoing conversations about our use of *Dossier*, for example, has resulted in a product that meets the needs of our teachers and administrators and is a key support in the planning we do for our students throughout the year. Similarly, the support from your staff during a tight schedule for planning and implementation of the transition to *School Engage* was significant and resulted in possibly the smoothest roll-out of any system-wide software we've had. I also appreciate your flexibility this fall to develop a new feature in *School Engage* to help support our COVID-related communications needs.

In summary, thank you for your leadership to make our partnership mutually beneficial. Your vision, which I see reflected in the ongoing work of your team, makes a difference for our staff and students.

Best Regards,

Alexander (Sandy) McDonald Superintendent of Schools Grande Prairie Public School District